



CASE STUDY

How one of the largest package delivery fleets in the country streamlined operations with Amerit Fleet Solutions.

AT A GLANCE

A CUSTOMER'S CHALLENGES

- Under-staffed shops.
- Inconsistent and disorganized processes.
- Fragmented vendor network.
- Irregular quality of work and limited expertise.

AN AMERIT SOLUTION

- Dedicated structure and qualified staffing.
- Standardized processes delivered nationwide consistency.
- Maintained required staffing levels at all locations.



"I'm very grateful for the extra effort put in to keep our fleet in top condition.

The dedication is truly appreciated."

- FLEET MANAGER



THE SITUATION

- Vendor network struggled to appropriately staff shops.
- Nationwide absence of field management by vendors created inconsistency and disorganized processes.
- Fragmented vendor network nationwide caused unsafe assets on the road.
- Irregularity in quality of work and expertise to handle major repairs caused significant volume of jobs to be outsourced to third-party services.

THE SOLUTION

- Offer expertise and strategies to ensure a long-term partnership with a national provider.
- Understand the staffing requirements, shop tooling and equipment necessary to manage shops.
- Build a dedicated organizational structure to ensure responsiveness.
- Utilize Amerit's large recruiting staff to hire experienced and qualified technicians to maintain all assets.

THE RESULT

- Amerit continues to expand as the largest national fleet maintenance provider for a leading package delivery and express shipping company.
- Amerit's dedicated team of 500+ technicians, and 50+ support staff ensure standardized processes are executed nationally deliver efficiency and consistency.
- A dedicated recruiting team and employee engagement team ensures we source and retain top talent. Amerit consistently maintains required staffing levels in all locations.
- Amerit's dedicated team designed and implemented a client-specific training program for onboarding technicians.
- All major repairs, unit refurbishment and accident damage jobs are performed in-house by Amerit qualified technicians.